IMPORTANT NOTICE

EFFECTIVE SEPTEMBER 1, 2010

Dear Member,

With the cost of fuel and time involved cutting off meters, we are trying to get our Cut-Off list down to a minimum. We have the same customers on the list almost every month with most of these continually staying at least a month in arrears. Our office tries to work with our customers, we understand times are hard but we need to take this measure to insure we have the time for maintenance and upkeep on our system. With the limited amount of employees we employ we do not have the time to spend turning meters off and then as soon as we are back at the office money is brought in and meters are requested to be turned back on. Our field employees work from 7:00 am to 4:00 pm. If they cannot get to your house and back during these hours, we cannot pay overtime, so your meter will remain off until the next working day. **After meters are locked reconnects can only be paid with cash or a money order.**

On July 8, 2010 the Board of Directors voted to add the following criteria to the cut-off policy that will be effective September 1, 2010.

Current Reconnect criteria must be met before service is resumed.*

Initial lock charge	$ 50.00
Second lock charge	$100.00
Third lock charge	$150.00
Fourth lock charge	$200.00
Fifth lock charge	$250.00

The latest lock date is the date to be used to figure when your 12 months of uninterrupted (unlocked) service begins. The fee will escalate each time you are locked within the year and will continue to escalate up to the $250.00 until you can remain unlocked for 12 consecutive months. If you have only been locked once in a 12 month period and you are not locked again for 12 consecutive months plus one day, it will remain at $50.00

Example:

You're locked on January 30, 2011 ($50.00 Reconnect Fee) then on December 25, 2011 you are locked for the second time, the Reconnect fee will be $100.00. Then January of 2013 you are locked again and your reconnect fee will revert back to $50.00 (you have kept 12 months plus one day of unlocked service).

If you have questions please call our office at 405-665-4436.

*Reconnect criteria: Balance is to be paid in full as of the date of reconnection and the Reconnect fee. (Page 16 "By-Laws / Rules & Regulations" Booklet adopted April 10, 2008)